

# RoomCraft AI Terms of Service

**Effective Date: October 1, 2025**

Please read these Terms of Service ("Terms" or "EULA") carefully. These Terms govern your access and use of the RoomCraft AI mobile application ("App" or "Service"), provided by Ramos Tech ("Company," "we," "us," or "our").

By accessing, downloading, or using the App, you agree to be bound by these Terms and our Privacy Policy. If you do not agree to these Terms, you may not use the App.

## 1. Description of Service

RoomCraft AI is a design application that allows users to upload photographs of interiors (the "Input") and use generative Artificial Intelligence ("AI") to manipulate, redesign, and render new interior images (the "Output"). The Service is accessed solely through the Apple App Store.

## 2. User Eligibility and Accounts

**2.1. Minimum Age:** You must be at least 13 years old to use the Service. If you are under 18, you represent that you have reviewed these Terms with your parent or legal guardian.

**2.2. Account Responsibility:** You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.

## 3. Subscriptions, Billing, and Credits

**3.1. Subscription:** We offer various paid subscription plans (including "Pro Weekly", "Pro Monthly" and "Pro Yearly") that grant access to premium features (e.g., high resolution, no watermark, priority processing) and a defined allowance of generative credits, marketed as "Unlimited" under the Fair Use Policy (Section 3.5).

**3.2. Billing:** Subscriptions are billed in advance on a recurring, periodic basis (weekly, monthly, or annual). Payment is processed through the Apple App Store and is governed by their billing terms.

**3.3. Auto-Renewal:** Subscriptions automatically renew unless cancelled at least 24 hours before the end of the current billing period. You can manage your subscription and turn off auto-renewal in your Apple App Store account settings.

**3.4. Refunds and Cancellation:** All purchases are final and non-refundable, except as required by applicable law or the terms of the Apple App Store. Cancelling a subscription

stops future charges but does not refund past payments, and you will retain access to the Pro features and any remaining credits until the end of the current billing cycle.

### 3.5. Fair Use Policy (FUP) for "Unlimited" Plans:

- **Generous Allocation:** Pro subscriptions are intended for personal and reasonable professional use. The subscription price is calculated to accommodate high usage, significantly exceeding the typical user (up to 600 generations per month, or 20 per day).
- **Purpose of FUP:** To prevent misuse, fraud, commercial exploitation (such as using the service for high-volume, automated third-party generation), and resource monopolization that could degrade the experience for all users.
- **Threshold:** If a user's generation volume consistently and excessively surpasses normal use (e.g., above 400 generations per month, or 50+ per day), we reserve the right to apply temporary remedial measures.
- **Remedial Measures:** Such measures may include:
  - Downgrading your service to **Standard Processing** (reduced generation speed and priority).
  - Temporarily limiting the number of daily generations until the next billing cycle.
  - Suspending or terminating the account in cases of clear abuse or commercial fraud.

## 4. Intellectual Property and Content Rights

**4.1. User Input (Your Photos/Prompts):** You retain all ownership rights to the photographs and text prompts (the "Input") you upload to the App. You grant RoomCraft AI a worldwide, non-exclusive, royalty-free license to use, reproduce, modify, and process the Input solely for the purpose of operating, improving, and developing the Service (including AI model training).

### 4.2. AI Output (Generated Images):

**Pro Subscribers:** To the extent permitted by applicable law and based on our rights in the underlying models, we assign to you all of our rights, title, and interest in and to the Output generated by the App while you have an active paid subscription. You may use the Output for personal or commercial purposes, provided your use complies with these Terms.

**Free Users:** The Output generated by Free users is subject to the conditions that the images will include a visible watermark and may be used by the Company for promotional purposes. You may not use Free Tier Output for commercial purposes.

**4.3. App IP:** All software, design, code, models, and content used to deliver the Service (excluding User Content) are the property of RoomCraft AI or its licensors and are protected by intellectual property laws.

**4.4. AI Disclaimer:** You acknowledge that due to the nature of generative AI, the Output may not be unique, and other users may receive similar or identical results. We make no warranty regarding the non-infringement of the Output. You are responsible for ensuring your use of the Output complies with all applicable laws, including copyright laws.

## 5. Prohibited Conduct and Acceptable Use

You agree not to misuse the Service or assist anyone else in doing so. Prohibited activities include, but are not limited to:

- Using the App to generate illegal, fraudulent, harmful, or abusive content (including hate speech, harassment, or explicit materials).
- Uploading Input that infringes on the intellectual property rights of others (e.g., copyrighted photos or trademarks).
- Reverse engineering, decompiling, or attempting to discover the source code or underlying structure of the App.
- Automated or bulk usage of the App for purposes of commercial extraction or running bots that circumvent the intended use of the App or the FUP.
- Using the App for any purpose that could damage, disable, or impair the Service.

## 6. Disclaimer of Warranties

THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE." WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF HARMFUL COMPONENTS. YOU USE THE SERVICE AT YOUR OWN SOLE RISK.

## 7. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL ROOMCRAFT AI, ITS AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, SUPPLIERS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE, OR EXEMPLARY DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, GOODWILL, DATA, OR OTHER INTANGIBLE LOSSES, ARISING OUT OF OR IN CONNECTION WITH THESE TERMS OR YOUR USE OF THE SERVICE. OUR TOTAL LIABILITY TO YOU FOR ALL CLAIMS WILL NOT EXCEED THE AMOUNT YOU PAID TO US IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM.

## 8. Governing Law and Dispute Resolution

These Terms shall be governed by and construed in accordance with the laws of The State of Sergipe, Brazil, without regard to its conflict of law principles. All disputes arising under these Terms shall be resolved in the courts located in Aracaju, Sergipe, unless otherwise required by consumer protection laws in the user's jurisdiction (e.g., Brazil).

## 9. Contact Information

If you have any questions about these Terms, please contact us at:

**RoomCraft AI** Email: [support@roomcraft.io](mailto:support@roomcraft.io)